Record of Decisions

Adult Social Care Front Door Redesign

Decision Taker

Cabinet on 20 April 2021.

Decision

- (i) That the proposed community-based Adult Social Care and Community Front Door model be approved; and
- (ii) That the creation of a Torbay and South Devon Foundation Trust virtual assessment team to allow performance and data to be measured consistently, streamlined and rationalise processes in the newly formed bay-wide integrated team followed by a colocated bay-wide Assessment Team be approved.

Reason for the Decision

There are inconsistencies across the front door, and some good practice across the services. Performance data is not currently readily available in a way that allows for comparison across the adult social care zones in Torbay. The multiple front doors do not systematically promote independence for residents, and there are further opportunities to prevent, reduce and delay the demand on adult social care which are not being realised. By connecting to local community based support, residents could remain independent for longer, reducing their need for formally provided statutory adult social services.

Implementation

This decision will come into force and may be implemented on 3 May 2021 unless the call-in procedure is triggered (as set out in the Standing Orders in relation to Overview and Scrutiny).

Information

The Cabinet considered a report that set out the proposal of the *Adult Social Care Improvement Plan – Future Front Door* project. The proposals would create a single route of referral for all adult social care requests, have one clear picture of demand and capacity for commissioned services, enabling statutory bodies to make often difficult, but well-informed decisions around where to prioritise our commissioned services, have a deeper connection to our community and further support the established integrated approach of health and social care.

Councillor Stockman proposed and Councillor Long seconded a motion that was agreed unanimously by the Cabinet, as set out above.

Alternative Options considered and rejected at the time of the decision

None.

Is this a Key Decision?

No

Does the d	call-in procedure apply?
Yes	
	ns of interest (including details of any relevant dispensations issued by the Committee)
None.	
Published	
23 April 2021	
Signed:	Date:
_	Leader of Torbay Council on behalf of the Cabinet